

Terms & Conditions

1. Introduction

If you use the Website you agree to these Terms and Conditions.

1. Mooji.tv and all the services provided via Mooji.tv (including Sahaja Express service and Online Events/Retreats) (hereinafter collectively referred to as “the “Website”) is the official website, owned by Mooji Media Ltd. and jointly operated by Mooji Media Ltd. and Associacao Mooji Sangha (hereafter “us”/ “we”/ “our(s)”), in order to provide a media platform for all audio, video, and audio-video, including the broadcast and streaming of the events/retreats with Mooji.
2. While using the Website, either by browsing, visiting or accessing any of the Website tabs, by registering on the Website or submitting any material, sending us emails or using any of the Website materials and services (including our subscription based service Sahaja Express and Online Retreats/Events), you agree to the terms and conditions provided herein (“Terms and Conditions”).
3. Do not use the Website or any part thereof in a manner not expressly permitted by these Terms and Conditions. If you do not agree to any of the Terms and Conditions please refrain from using the Website and the services provided herein.

2. Copyright notice

The materials on this Website are copyrighted. They are available for your personal use only (not commercial use). You shall use the Website in good faith.

1. This Website, its layout, as well as all materials, including audio, video, audio-video, photographs and graphical images in any format that are made public through the Website, including the broadcast, zoom events and/or streaming materials (“Content”) is copyrighted or protected by other intellectual property rights such as trademarks.
2. All the copyrights and other intellectual property rights on our Website are reserved. Your use of the Content does not assign you nor grant you any intellectual property rights whatsoever.
3. You may only use our Website for your own personal use. In particular, the Content cannot be used without prior written consent of Mooji Media Ltd. for commercial purposes (for example, for resale to others, in its original form, or any altered form and on any platform or in any media format, etc) and/or for non-commercial personal collective projects (such as, but not limited to, Facebook fan/group pages, Youtube channels, etc), or to share the account or the Online Event participation link with different persons, other than yourself. In this context, we reserve the right to make technical checks about the usage of the account and/or of the Online Event participation link provided following your registration, and to verify your identity. If, for any reasons, we identify that you disregarded this provision, we may limit the access to your account or refuse the Online event participation for both you and the third parties with which you shared the Online event participation link.
4. In particular, by registering to this Website and/or to Sahaja Express service and/or to an online retreat/event, you may:
 - a) view pages from the Website in a web browser
 - b) download pages from the Website for caching in a web browser
 - c) print pages from the Website
 - d) stream audio and video files from the Website; and
 - e) download audio and video files, photos as well as other files if the Website makes such files available for download;
 - f) share Content only when that is specifically allowed by means of “share” icons at the bottom of Website pages.
5. You agree to use this Website in good faith, for legal, respectful and generally trustworthy purposes.
6. In particular:
 - (a) do not republish our Content (in full or in part on other websites, or on platforms such as Facebook or Youtube) if that is not specifically permitted by means of a “share” icon on the respective page of

the Website. In case such an option is not provided for, you have to ask for written permission at info@mooji.tv;

- (b) do not sell, rent or sub-license our Content;
- (c) do not show any material from the Website in public without explicit permission; you may ask for permission at info@mooji.tv;
- (d) do not reproduce, duplicate or exploit our Content, in full or in part, in original or altered form, for a commercial purpose;
- (e) do not edit or otherwise modify our Content;
- (f) do not use the Website in any way that may damage the Website or its accessibility to the public (including but not limited to sending computer viruses or other malicious computer software);
- (g) do not conduct any systematic or automated data collection activities including but not limited to data mining and data extraction on the Website;
- (h) do not send unsolicited commercial communications including direct marketing activity (including email marketing, SMS marketing, telemarketing and direct mailing) based on the information gathered on the Website;
- (i) ensure that all the information you supply to us through the Website, or in relation to the Website, is true, accurate, current, complete and non-misleading.
- (j) In case we consider that you breached any of the present Terms and Conditions, in a substantial way, we reserve the right to restrict access to areas of our Website, or to our whole Website, at our discretion; do not circumvent or bypass, or attempt to circumvent or bypass any access restriction measures on our Website. We will notify you about the access restriction, presenting you also the reasons that stay behind our decision.

7. For the Online satsang Events/Retreats, depending on the technical structure of the Event, you might be asked, as part of the Online Event/Retreat, to share your video and voice via an interactive online platform. Please note that these Online Events/Retreats are recorded, broadcasted and may be shared, at a later moment, with a wider public, either entirely or in parts, in a video, audio, or written form. Therefore, by deciding to attend our Online satsang Events/Retreats you do agree to share your video and audio as above provided, and you do agree that all the intellectual property rights that derive from such an Online satsang Event/Retreat are the entire and sole property of Mooji Media Ltd.

3. Registration and account

- a) To be eligible for an individual account on the Website, you have to be 14 years of age or more. If you are younger than 14 years of age you have to provide us with written consent from a parent or legal guardian before registering your account, and/or before registering for an online retreat/event. Written consent and questions arising from it should be addressed info@mooji.tv.
- b) You may register for an account on our Website. On registering you will have a user ID and password. To access specific services you may need to pay a fee (e.g. for Sahaja Express service, and/or for an Online Event/Retreat) through our approved third party vendor Cleeng (please do read their terms and conditions and privacy policy).
- c) We reserve the right to amend any and all aspects of the registration process, with your prior notification.

4. Account holder obligations

- a) Keep your user ID and password and/or if the case for the Online Event a link or access code, confidential.
- b) Do not use any other person's account to access the Website.
- c) Do not share with anybody else your account details (and thereby give access to your account to other person).
- d) Notify us in writing immediately if you become aware of an unauthorised use of your account on this Website.
- e) You are responsible for any activity on our Website arising out of any failure to keep your password confidential, and may be held liable for any losses arising out of such a failure.

f) You are responsible to fulfill all the technical requirements listed on the Website in order to access the Website or different services offered on it (e.g. Sahaja Express, Online Events/Retreats). Please be aware we will not be able to offer any technical assistance in this regard other than indicating on our main/Online Event/Retreat page the technical requirements in order to attend the event.

g) You are responsible to follow all the prior guidance given in order to attend an Online Event/Retreat closely. In case you are invited to attend via interactive online platforms(e.g. Zoom, Skype etc) as part of the Online Event/Retreat, you are required to follow closely the instructions given by the technical support team, access the link given for the Online Event/Retreat in the indicated time frames provided. In case you access the interactive online platform link later than the time frame provided, we reserve our right to not allow you access anymore.

h) In case you are invited to attend via interactive online platforms (e.g. Zoom, Skype etc) as part of the Online Event/Retreat, you are required to have a decent and respectful behavior towards Mooji, the assistance team and the other participants. As the sole scope of the Online Event/Retreat is to be in satsang with Mooji, we will allow only genuine questions and interactions with Mooji, restraining yourself from advertising your own spiritual endeavours and personal projects (spiritual groups gatherings, facebook pages, websites, books, music albums etc). We reserve the right to restrict access to the Online Event/Retreat to anyone we deem to be in violation of this requirement.

5. Cancellation and Refund

a) For Online Retreats/Events

For Online Retreats / Events, if you cancel your participation in a retreat for any reason, the cancellation policy below will apply:

- If you cancel up to 48 hours before the start of the Online Event/Retreat, a full refund of the ticket fee will be given.
- It is not possible to cancel within 48 hours before the start of the Online Event/Retreat; no refunds will be given for cancellation requests after this time.

Tickets are non-transferable, and as such it is not possible to sell, give or otherwise transfer your ticket to another person.

Please note that the fact that Mooji did not read the letter you provide us with by email or form, or if you are not selected via electronic lottery tool to enter into direct online contact with Mooji as part of the Online Event/Retreat, this does not entitle you to ask for a refund. Furthermore, if and when you are chosen through an electronic lottery to enter into direct online contact with Mooji, and you share your link with another person for any reason (e.g. technical difficulties, you are running late, favor to a friend, etc.), you may be denied access to the event and would not be entitled to a refund.

We reserve the rights to cancel, delay or move any Online Event/Retreat for any reason. In the event of a cancellation or delay of any Online Event/Retreat held by us, we are not responsible for any lost wages, accomodation costs, travel costs, cancellation fees or any other expenses you incurred in order to attend our Online Event/Retreat.

a) For Sahaja Express Service

- You may cancel your Sahaja Express subscription anytime. However, being a monthly subscription, the cancellation shall enter into force only starting with the expiry date of your current month's subscription.
- If you start a one month free trial and wish to not continue your subscription, you must cancel before the end of the first month or you will be automatically billed at the end of your trial.

For any questions about cancellation and refunds concerning our paid above mentioned services provided via the Website, please send us an email at info@mooji.tv

6. Warranty

There are no guarantees concerning the completeness, accuracy or availability of the Website.

- (a) You understand and agree that the Website is provided “as is” and “as available” without any explicit or implicit warranty. You access the Website and the Content at your own risk.
- b) We do not warrant:
- the completeness or accuracy of the information published on our Website;
 - the Content of the online event/retreat for which you registered, shall respond to your needs and/or expectations;
 - that the material on the Website is up to date; or
 - that the Website or any service on the Website will remain available.
- (c) that the Website or any service on the Website will remain available.
- (d) However, we will put our best efforts to keep our commitment to offering you with a good level of services.

7. Waiver

You waive any claims against us resulting from your use of the Website and/or its Content and/or the online retreats/events. If you feel that the use of the Website and its Content including the Content of the online retreats/events and Sahaja Express Service causes you any damage, stop using the Website and its Content.

- a) Unless otherwise specifically stipulated, you hereby agree to release and waive any claim and liability for any loss, any physical, psychological or psychiatric injury, any damage of any kind against us arising from:
- your use of the Website, its Content and/or from the Content of the online retreats/events you registered for;
 - your use of the Content of this Website (including from the Content of Sahaja Express Service and the online retreats/events) and/or found on other media platforms such as Facebook or YouTube;
 - your inability to use the Website, including the Online Events/Retreats access or part of the Website and its Content at any given time;
 - interruptions, errors, deletions of any Content or the discontinuation of the Website in full or in part.
 - the fact that you disagree in any way with the Content of this Website (including the Content of Sahaja Express Service and/or the Content of any of our online retreats/events and/or the fact that you are not able to follow the *live stream* retreat/event due to any changes or adjustments to the announced schedule . As most of the online retreats/events shared on the Website are live events, adjustments of the schedule might occur. However, we do in most cases provide recordings for our online retreats/events to which you have access within the time limit communicated to you for each online retreat/event you register via our Website.
- b) You agree that you will not bring any claim personally against our officers or employees in respect of any losses, injuries or damages you suffer in connection with the Website or these Terms and Conditions.
- c) You hereby agree that, to the extent permitted by applicable law, your sole and exclusive remedy for any losses, injuries, damages, problems or dissatisfaction with the Website is to stop using the Website and the Content.

8. Indemnification

- a) To the fullest extent permitted by applicable law, you agree to indemnify and hold us harmless from and against all damages, losses, and expenses of any kind (including attorney fees and costs) arising out of: (1) your breach of these Terms and Conditions; (2) your (unlawful) use of the Website and its Content; and (3) your violation of any law.

b) The limitations and exclusions of liability set out in this chapter and elsewhere in these Terms and Conditions, govern all liabilities arising under these Terms and Conditions or relating to the subject matter of these Terms and Conditions, including liabilities arising in contract, tort (including negligence) and for breach of statutory duty.

9. Medical disclaimer

Do not use the content, videos or information on the Website as medical advice.

a) Do not rely on the content, videos or information on the Website as medical advice or as an alternative to medical advice. If you have a specific question on a medical matter you should consult your doctor and/or other regulated healthcare professional. You should not disregard professional medical advice or discontinue or change medical and or psychological and psychiatric treatment because of information on the Website.

b) You hereby agree that Associação Mooji Sangha, and any of their partners (Mooji—Mr. Anthony Paul Moo-Young, Mooji Foundation Ltd, Mooji Media Ltd, Jai Sahaja—Alojamento e Comercio de Productos Basicos, LDA), their directors, officers, helpers and agents, herein referred to as the Organisation or us/we/our, shall not be liable for any adverse physical, emotional or psychological effects arising from any of Mooji's teachings during this Online Event/Retreat and cannot monitor your physical, emotional and psychological state. You understand that you are attending and/or watching a Satsang Event/Retreat with Mooji that may activate a physical, emotional, and/or psychological reaction. You take full responsibility for assessing and deciding to accept any risks you may incur as a result of my participation/watching of Satsang. You agree to fully take the liability for any injuries or damages you might experience arising out of your participation in and/or watching a Satsang Event/Retreat.

10. Force Majeure

a) Force Majeure means any unusual and unforeseeable circumstances beyond our normal control, which the consequences of could not have been avoided even when exercising all due care. Such circumstances or events include, but are not limited to, war, or threat of war, riot, civil unrest, industrial disputes or strikes, government mandated or recommended travel restrictions, quarantine, closures of geographic areas, transportation channels, and/or limits on large gatherings of people, unavoidable technical problems with the visa, transport, or closure or congestion of airports, widespread internet or electrical outages, terrorist activity, natural disasters, the spread of disease at any scale including but not limited to an outbreak, epidemic or pandemic, industrial disasters, fire, theft, flooding and adverse weather conditions. In the event of any of the above refunds or compensation payments cannot be made.

b) Thus, in the unlikely situation of a Force Majeure event, before and/or during the Online Event/Retreat we reserve the right to stop the Event/Retreat without the possibility to be held liable for any damages you may encounter out of this Force Majeure event happening. In the event of a cancellation or delay of the Online Event/Retreat, or any other circumstance affecting any event held by us, we are not responsible for any lost wages, accommodation costs, travel costs, cancellation fees or any other expenses you incurred in order to attend our event.

11. Breaches of these terms and conditions

There are several measures we can take if you breach these Terms and Conditions.

a) Without prejudice to other rights under these Terms and Conditions, if you breach these Terms and Conditions in any way, or if we reasonably suspect that you have breached these Terms and Conditions in any way, we may:

- send you one formal warning;
- suspend or delete your account on our Website
- temporarily suspend your access to our Website;

- permanently block you and computers using your IP address from accessing the Website. This may imply contacting any or all your internet service providers and request that they block your access to our Website;
 - commence legal action against you, whether for breach of contract or otherwise.
- b) Where we suspend or prohibit or block your access to the Website or a part of our Website, you agree to not take any action to circumvent such suspension or prohibition or blocking (including without limitation creating and/or using a different account).

12. Variation

- a) We may revise these Terms and Conditions from time to time.
- b) We will not give you written notice of any revision of these Terms and Conditions. The revised Terms and Conditions will apply to the use of our Website from the date they have been posted on the Website. If you do not agree to the revised Terms and Conditions, stop using the Website and its Content.

13. Severability

- a) If a provision or part of a provision of these Terms and Conditions is determined invalid or unenforceable for any reason or to any extent, the other provisions and part of the respective provision will continue in effect.

14. Law and jurisdiction

- a) These Terms and Conditions shall be governed by and construed in accordance with the law of England and Wales.
- b) Any disputes relating to these terms and conditions shall be subject to the non-exclusive jurisdiction of the courts of England and Wales.

15. Our details

- a) This Website is owned by Mooji Media Limited (England and Wales Companies House ID 07081024) and operated jointly with Associacao Mooji Sangha
- b) Mooji Media Ltd. registered office is at 447 Staines Road West, Ashford, Middlesex, TW15 2AB, UK.
- c) You can contact us by writing to the business address given above, or by email info@mooji.tv.